



# 2024 IMPACT REPORT



## OUR MISSION

To serve, empower and advocate for North County's diverse LGBTQIA+ community.





# OUR STAFF MEMBERS

**JERI NICOLAS** (She/Her)  
Office Administrator

**MAX COOLEY** (He/Him)  
Media Specialist

**NOELANI DIZON** (She/Her)  
EAS Clinical Support

**JODI FIEL** (She/Her)  
Clinical Program Manager

**JESSICA FAIRCHILD** (She/They)  
Grant Accountant

**MAX DISPOSTI** (He/Him)  
Executive Director

**CARLOS TABORA** (He/ Him)  
Director of Development

**LISA NAVA** (She/Her)  
Director of Operations

**ROXANNE DEATHERAGE** (She/Her)  
Pride Director

**MACY JACKSON** (She/Her)  
Foodies & Goodies Coordinator

**LOU CALLIES** (They/Them)  
Unicorn Host Home Coordinator/  
PY Youth Services

**MICHELLE SPENCER**  
(She/Her) Unicorn Homes  
Coordinator

**NANI LOVE**  
(She/Her)  
Housing Program

**TONY GONZALES** (He/Him)  
Housing Navigator

**CLAIRE WILLIAMS** (They/Them)  
Project Youth Coordinator

**FRAN BAUTISTA** (They/She)  
Stop the Hate Program Coordinator

**INES DELGADO** (She/ They)  
Immigration Advocate

**JOSE DIEGUEZ** (He/ Him)  
EAS Case Manager

**KEITH MARSHALL** (He/Him)  
UV24 Case Manager

**VAL WOOD** (She/Her)  
Reproductive Rights Case Manager

**LETICIA NEGRETE** (She/Her)  
Referral Coordinator

**SIMON GUZMAN** (He/  
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Manager

**ALEX CARRASCO SALDIVIDAR**  
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After School Drug Free Youth Program

**MYSELL THOMAS** (She/Her)  
GAP Coordinator

**STEPHEN SMYTH** (He/Him)  
Behavioral Health



# A MESSAGE FROM THE BOARD CHAIR



It's been a truly remarkable year for the **North County LGBTQ Resource Center** and there are many thanks to go around as we celebrate the purchase of our new, permanent home at **1919 Apple Street** in Oceanside.

Thank you to our amazing leadership team and staff for the challenging work of renovating, packing, moving, and getting our new home up and running – this was no small feat to accomplish, and you did it all while keeping our programs and services running.

Thank you to all the volunteers who assisted in every phase of our relocation to Apple Street. As always, your commitment to our mission and community are a major factor in our success and ability to provide important support for our community. **We couldn't do what we do without your help.**

Thank you to every single donor, no matter how large or small the donation, who helped make our dream into a reality. Your support has been, and will continue to be, a lifeline for our organization and all the people we assist. As federal funding begins to dry up, **we'll need your help more than ever in the days ahead.**

Now, in an ever-hostile political climate, it's important that we continue standing up and reaching out. The coming months and years ahead will test our resolve but we know, and you have all shown us, that through love we have strength. **Together we will continue to make a positive impact in our community, supporting each other and standing together against discrimination and tyranny.**

In solidarity, gratitude and love,

*-Ken*

Chair of the Board of Directors



# BOARD OF DIRECTORS

**KEN GRANDLUND** (He, Him) ~ Board Chair

**PAUL GARZA** (He, Him) ~ Member at Large

**TINA VALIN** (She, Her) ~ Member at Large

**MARIA AL-SHAMMA** (She, Her) ~ Secretary

**AARON GIRON** (He, Him) ~ Member at Large

**YU-WEN CHIO** (She, Her) ~ Treasurer

**CORINNA CONTRERAS** (She/Her) ~ Member at Large



# A WORD FROM MAX

Dear community,  
As you can see from this 2024 impact report it has been an historic year for our organization. Moving into the newly purchased location at **1919 Apple Street** was not for the faint of heart. We purchased our new home through a grass root movement of donors that invested in our mission. An army of volunteers has painted, cleaned, and organized a space that few month priors was considered unsafe and inhabitable to most but that has now being transformed into our beautiful home. It was exciting to see people believing in our promise and investing in the

many programs that we have continued to deliver day in and out. In fact, after 17 years of operations, we have proven that we are here to stay, that no gentrification or corporate landlords would ever take away our home; an everlasting space for the **LGBTQ Center in North County.**

Thank you for following our mission since day one and for those of you that we have just met this journey is your journey too, you are called in to plan, support and protect this space and this dream for the future generations to come. **Hasta La Victoria!**

*-Max*

Executive Director



# 2024 BY THE NUMBERS



## Volunteers

200 active volunteers.

## Youth

300 students involved in youth related services.



## Immigration Services

28 people connected to: Advocacy, Asylum application support and legal services.

## Foodies & Goodies

26,500 pounds of rescued food.  
Estimated 500 families helped 47% seniors.



## Behavioral Health

149 people served with free therapy. 95 people served weekly.  
12,590 hrs. in services hours delivered by a team of interns and therapists.

## Pride by the Beach

20,000 festival attendees, voted Best of North County.



## Housing

\$179,800 provided in housing related services: \$47K emergency services, \$87K in rental and mortgage assistance, \$45,800 direct services. 150 families served. 87 people living with AIDS connected to housing services.



## Support for Victims of Crime

92 survivors of sexual assault, hate crimes and other forms of victimizations were connected to resources, emergency services and other supports.

## Demographics

48% Transgender, non binary, inter sex and gender non conforming 75% of people served were LGB.

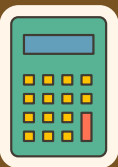


## Grants

Contracted grants 3.2M. Gross Revenue: 2.6 Million.

## Finance

87¢ per \$1.00 goes to direct services.



## Employment

27 employees. 55% BIPOC.





# THE DONOR CIRCLE

The North County LGBTQ Resource Center has been serving the community since 2008. With the generosity of our community members, we have continued to dream big and establish a new future at **1919 Apple Street**. While we continue to thrive, we have set an ambitious goal to double our monthly donors to help us expand our reach and increase our impact. Learn more.



## 2024 HIGHLIGHTS

**UNICORN HOMES** Under the leadership of the newly appointed Program Manager, the **Unicorn Homes Program** at the **North County LGBTQ Resource Center** has exemplified extraordinary dedication and effectiveness in serving displaced LGBTQ youth. In a span of just two weeks, the program successfully met the urgent needs of a client through a blend of relentless collaboration and advocacy. Navigating a complex network of behavioral health services, the team secured a placement that aligned with the client's specific needs, overcoming significant obstacles such as finding a facility with open beds and compatible insurance. The tireless efforts of the program culminated in a gratifying success, with the client expressing deep gratitude and enthusiasm for the opportunity to begin their recovery. This achievement underscores the program's steadfast commitment to providing timely, impactful support to our youngest LGBTQ individuals.

**HOUSING SUCCESS** After serving this client for 15 years the center has been able to successfully enroll him into a program to help him with his sobriety. While he worked on his sobriety for the last four months, we were able to find him an apartment with the **HOWPA Program** through the county. Thanks to our hard work and dedication the client will be not only completing his program in two weeks BUT will also have a brand new 2-bedroom 1 bath apartment to come home too after being homeless for 4 years. with full finishing thanks to our partners at American Fright and Ashley's furniture's.



**LEND YOUR VOICE TO OUR MISSION AND HELP US TRANSFORM OUR COMMUNITY.**



## OUR LEGACY WALL

In 2024, **The North County LGBTQ Resource Center** moved into its permanent home on Apple Street. Through a collective community effort, The Center successfully fund raised for its down payment. With new horizons ahead, now is the time to leave your mark. Whether you would like to proudly display your family name, or a lasting tribute to a loved one ~ purchase your **Legacy Circle** today with this QR code.



10"  
\$750

12"  
\$1500

**JOIN THE LEGACY.**





# 2024 HIGHLIGHTS

## VICTIMS ADVOCACY

2 years ago, after escaping Mexico client was able to leave his pimp and decided to take matters in his own hands and checked himself into a program for sex trafficking and men that are victims of DV. After completing his program his case manager at McAllister gave him our information to ask our housing team for housing navigation. Client also was wondering what was his status for his housing voucher from San Diego. Client did not know how long his voucher would take and was desperate for housing placement and didn't want to go back on the streets. With that being said the housing lead took it upon herself to take the client to the county office in San Diego and advocate to see if we could expedite the process for his housing voucher due to his diagnosis. I'm happy to say after 48 hours that the housing navigator of the county was able to expedite his **HOWPA voucher**. Client and Housing lead went and located a apartment for the client and now we are awaiting housing placement with a brand new apartment in San Marcos.

## IMMIGRATION ADVOCACY

After multiple rejections from various organizations for this family's asylum case, Universidad Popular and our Center were able to secure a consultation with Jacobs & Schlesinger LLP for the family. Because of our continued organizational support and dedication to this family, we were able to come to an agreement with the firm and secure pro-bono representation. All we have to do is continue to support the family with transportation, housing and overall support. Our center was able to take care of the consultation fees and attorney retainer fees which was immensely appreciated by Universidad Popular and Restoration Abbey. This case has proven that our membership in **the Immigrant Rights Consortium** is extremely beneficial for our clients and for me as I navigate resources on my own. It truly was a miracle finding this law firm and network of support!

## OUR IMPACT

*"This family was referred to me by the Oceanside Navigation Center. They are an asylum-seeking family from Peru who needed comprehensive services. They had been moving from shelter to shelter and had experienced severe forms of assault and health issues. After partnering with Universidad Popular and Restoration Abbey, we were able to move the family into a safe and secure shelter that was only reopened after I vouched for the family. They are now being provided with food, shelter and a lot of care from various individuals."*

*-Client*



## REPRODUCTIVE JUSTICE

One of our clients required urgent assistance with reproductive health issues, particularly in navigating insurance challenges. In response, the Program Manager and Case Manager advocated on their behalf, assisting in securing an appointment through their primary insurance provider. Although the client could not obtain a second opinion from an alternative provider, our team successfully arranged for the client's initial provider to offer timely care. It was a rewarding experience to witness the advocacy and support in action, providing essential accompaniment to the client at their medical appointment. We are eagerly awaiting the results of the client's medical procedure, which are expected in the coming days.

## NAVIGATING THE JOURNEY

Another client required support in addressing urgent health issues and securing Medi-Cal assistance. The Case Manager and the client connected with Medi-Cal services by phone, successfully setting up an appointment for much-needed care. In addition, there was a need for staff accompaniment for a challenging situation, this experience became a positive and supportive journey for the client. Witnessing the success of this intervention was deeply fulfilling for our team, reinforcing the importance of advocacy and compassionate support.







## OUR VISION

We envision a community where everyone lives in equality, feeling accepted, valued, safe and free from social stigma.





**THANK YOU  
VOLUNTEERS & DONORS**  
**OUR IMPACT = YOUR GENEROSITY**



[www.northcountycenter.org](http://www.northcountycenter.org)



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